

Service Order Detail Report

InterContinental Warsaw

| Date From: 05/11/21 | Date To: 06/11/21 | Hour From: 12:00 AM | Hour To: 11:59 PM | Activity Type: ALL | Standard: Guest Complaints and Log File Issues | Not Voided Orders |

Requestor

Ireneusz Zdaniewicz

Order # Incident	Status Reported Date	Issue Room/Eq	Guest Name	Completed Date Completed By
208809	No Attention	Log File - Security		
06/11/21 04:56 AM	06/11/21 05:03 AM	+1 Bar (+1)		
<u>Memos:</u>	06/11/21 05:03 AM	Ireneusz Zdaniewicz	21:20 - Security A.Jedrzejczyk & S.Krzyszton went to the +one Bar to come down aggressive guest. Guest was colme so security escort him to his room. (Remark)	
	06/11/21 05:03 AM	Ireneusz Zdaniewicz	SO was created by Ireneusz Zdaniewicz (Action)	
208810	No Attention	Log File - Security		
	06/11/21 05:07 AM	Downtown (+1)		
<u>Memos:</u>	06/11/21 05:09 AM	Ireneusz Zdaniewicz	Guys gave explanation that they only played. The guests have lefy Hotel (Remark)	
	06/11/21 05:07 AM	Ireneusz Zdaniewicz	22:30 - Staff from DT informe Security that few guys fight in restaurant. A.Jedrzejczyk & S.Krzyszton went to DT to check. (Remark)	
	06/11/21 05:07 AM	Ireneusz Zdaniewicz	SO was created by Ireneusz Zdaniewicz (Action)	
208813	No Attention	Log File - Security		
	06/11/21 05:31 AM	Guestroom 2504		
<u>Memos:</u>	06/11/21 05:31 AM	Ireneusz Zdaniewicz	04:20 - Room 2505 informe about noisy form next room. Security went to check. Noise was from room 2504 - Security informed guest that he need to be more quieter. (Remark)	
	06/11/21 05:31 AM	Ireneusz Zdaniewicz	SO was created by Ireneusz Zdaniewicz (Action)	
208814	No Attention	Log File - Security		
06/11/21 05:31 AM	06/11/21 05:39 AM	Guestroom 2803		
<u>Memos:</u>	06/11/21 05:39 AM	Ireneusz Zdaniewicz	04:30 - Police patrol (from KRP1 Warsaw no batch 966535) arrive with our guest(very drunk) from room 2803 Ellesfen Camilla. She was aggressive in one of night club. She was escorted to her room by Police & Security (Remark)	
	06/11/21 05:39 AM	Ireneusz Zdaniewicz	SO was created by Ireneusz Zdaniewicz (Action)	
208811	No Attention	Log File - Security		
	06/11/21 05:14 AM	Lobby / Foyer (0)		
<u>Memos:</u>	06/11/21 05:14 AM	Ireneusz Zdaniewicz	23:00 - Drunk guest was found next to lifts, after few minutes he was escortet to his room by his friends. (Remark)	
	06/11/21 05:14 AM	Ireneusz Zdaniewicz	SO was created by Ireneusz Zdaniewicz (Action)	
208812	No Attention	Log File - Security		
	06/11/21 05:26 AM	Main Entrance (0)		
<u>Memos:</u>	06/11/21 05:26 AM	Ireneusz Zdaniewicz	01:20 - Hotel guest(drunk) didn't want to pay for taxi because he said " I didn't use taxi " . Taxi driver didn't want to call for the Police and drove away. (Remark)	
	06/11/21 05:26 AM	Ireneusz Zdaniewicz	SO was created by Ireneusz Zdaniewicz (Action)	

Total Orders: 6 | Open Orders: 6 | Avg. Completion Time: 0 min